Bedford Street Surgery

Patient Survey 2014

 [Excel Report](http://www.mysurgeryoffice.co.uk/psurvey.aspx?p=166480&xls=1) [(click here for full dataset)](http://www.mysurgeryoffice.co.uk/psurvey.aspx?p=166480&xls=2)Number of Responses: **158**

**Patient Survey 2014**

**Please indicate which practice you are registered at ?**

Bedford Street  **77%**

Furzton  **21%**

No response  **2%**



**How do you currently book appointments at the practice?**

Telephone  **74%**

Online  **0%**

Queue at practice  **31%**

**How would you prefer to book appointments at the practice ?**

Telephone  **70%**

Online  **22%**

Queue at practice  **13%**

**How satisfied are you with the current method of booking appointments?**

not satisfied  **12%**

room for improvement  **25%**

fairly satisfied  **32%**

very satisfied.  **27%**

No response  **4%**

