

FROM THE CHAIRMAN

APRIL 2018

Unfortunately I have been unwell recently and I would like to apologise for the lateness and the less than comprehensive nature of this year's report.

I am aware that there are other members, who have made significant contributions to the group, in spite of their own adverse circumstances.

It has seemed a somewhat fragmented year group wise; nonetheless what we set out to do, we have, by and large, achieved.

Members have rallied round to cover for absent colleagues and it is a measure of the dedication and stability within the group that we have been able to accomplish this. It also highlights the shared values and objectives we have in trying to enhance patient services within the Practice; at the same time as trying to encompass changes in NHS funding and services. Expressing our opinions and concerns, in as much as we are consulted, through our representative to the local organisations, set up to allow for patient consultation, on the health and wellbeing issues that affect us all in some way.

I would like to thank you all for your continued support and for your hard work, both individually and as a group. I am grateful for your input. In particular I would like to thank: - Brenda, our Secretary, Roger, our Healthwatch MK Representative, Fundraisers, Reg and Jenny, and Sensory Advisors, Terry and Caroline. Thank you all for your expertise and hard work which is much appreciated.

Our Vice Chairman, Frank, has continued to produce excellent quarterly editions of "Patient Voice". He has also utilised his staff training skills to good effect, improving the service presentation and delivery, within our own Practice and at many of the other practices in Milton Keynes. He has been most generous in donating his remunerations to the PPG, raising our bank balance quite considerably.

Finally I would like to thank Laura, our Practice Manager and Dr Hadayat Ullah, Lead Practitioner, for attending our meetings and for their continued support for the work of the group.

Trevor